

2024 Annual Drinking Water Quality Report

Town of East Bend

Water System Number: NC 02-99-025

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

We are pleased to present to you this year's Annual Drinking Water Quality Report. This report is a snapshot of last year's water quality. Included are details about your source(s) of water, what it contains, and how it compares to standards set by regulatory agencies. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water and to providing you with this information because informed customers are our best allies. **If you have any questions about this report or concerning your water, please contact the Town of East Bend at (336) 699-8560. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled meetings. They are held at Town Hall on the second Monday of each month at 6:00 PM.**

What EPA Wants You to Know

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426- 4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

When You Turn on Your Tap, Consider the Source

The water that is used by this system is Surface Water purchased from Yadkin County which comes from Forsyth County from the Yadkin River. **The Yadkin County CCR may be viewed at**
<https://www.yadkincountync.gov/DocumentCenter/View/4070/East-Bend-CCR?bidId=>

Source Water Assessment Program (SWAP) Results

The North Carolina Department of Environmental Quality (DEQ), Public Water Supply (PWS) Section, Source Water Assessment Program (SWAP) conducted assessments for all drinking water sources across North Carolina. The purpose of the assessments was to determine the susceptibility of each drinking water source (well or surface water intake) to Potential Contaminant Sources (PCSs). The results of the assessment are available in SWAP Assessment Reports that include maps, background information and a relative susceptibility rating of Higher, Moderate or Lower.

The relative susceptibility rating of each source for **Winston Salem / Forsyth County Utilities** was determined by combining the contaminant rating (number and location of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of the well or watershed and its delineated assessment area). The assessment findings are summarized in the table below:

Susceptibility of Sources to Potential Contaminant Sources (PCSs)

Source Name	Susceptibility Rating	SWAP Report Date
Yadkin River	Moderate	September, 2020

The complete SWAP Assessment report for the **Winston Salem / Forsyth County Utilities** may be viewed on the Web at: <https://www.ncwater.org/?page=600> Note that because SWAP results and reports are periodically updated by the PWS Section, the results available on this web site may differ from the results that were available at the time this CCR was prepared. If you are unable to access your SWAP report on the web, you may mail a written request for a printed copy to: Source Water Assessment Program – Report Request, 1634 Mail Service Center, Raleigh, NC 27699-1634, or email requests to swap@ncdenr.gov. Please indicate your system name, number, and provide your name, mailing address and phone number. If you have any questions about the SWAP report please contact the Source Water Assessment staff by phone at 919-707-9098.

It is important to understand that a susceptibility rating of “higher” does not imply poor water quality, only the system’s potential to become contaminated by PCSs in the assessment area.

Help Protect Your Source Water

Protection of drinking water is everyone’s responsibility. You can help protect your community’s drinking water source(s) in several ways: dispose of chemicals properly; take used motor oil to a recycling center, volunteer in your community to participate in group efforts to protect your source, etc.

Violations that Your Water System Received for the Report Year

During 2024, or during any compliance period that ended in 2024, we received No Violations.

Important Drinking Water Definitions:

- **Not-Applicable (N/A)** – Information not applicable/not required for that particular water system or for that particular rule.
- **Non-Detects (ND)** - Laboratory analysis indicates that the contaminant is not present at the level of detection set for the particular methodology used.
- **Parts per million (ppm) or Milligrams per liter (mg/L)** - One part per million corresponds to one minute in two years or a single penny in \$10,000.

- **Parts per billion (ppb) or Micrograms per liter (ug/L)** - One part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.
- **Parts per trillion (ppt) or Nanograms per liter (nanograms/L)** - One part per trillion corresponds to one minute in 2,000,000 years, or a single penny in \$10,000,000,000.
- **Parts per quadrillion (ppq) or Picograms per liter (picograms/L)** - One part per quadrillion corresponds to one minute in 2,000,000,000 years or one penny in \$10,000,000,000,000.
- **Picocuries per liter (pCi/L)** - Picocuries per liter is a measure of the radioactivity in water.
- **Million Fibers per Liter (MFL)** - Million fibers per liter is a measure of the presence of asbestos fibers that are longer than 10 micrometers.
- **Nephelometric Turbidity Unit (NTU)** - Nephelometric turbidity unit is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.
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- **Action Level (AL)** - The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
- **Treatment Technique (TT)** - A required process intended to reduce the level of a contaminant in drinking water.
- **Maximum Residual Disinfection Level (MRDL)** – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- **Maximum Residual Disinfection Level Goal (MRDLG)** – The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- **Locational Running Annual Average (LRAA)** – The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters under the Stage 2 Disinfectants and Disinfection Byproducts Rule.
- **Running Annual Average (RAA)** – The average of sample analytical results for samples taken during the previous four calendar quarters.
- **Maximum Contaminant Level (MCL)** - The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- **Maximum Contaminant Level Goal (MCLG)** - The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Water Quality Data Tables of Detected Contaminants

We routinely monitor for over 150 contaminants in your drinking water according to Federal and State laws. The tables below list all the drinking water contaminants that we detected in the last round of sampling for each particular contaminant group. The presence of contaminants does not necessarily indicate that water poses a health risk. **Unless otherwise noted, the data presented in this table is from testing done January 1 through December 31, 2024.** The EPA and the State allow us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old.

Lead and Copper Contaminants

Contaminant (units)	Sample Date	Your Water (90 th Percentile)	Number of sites found above the AL	Range		MCLG	AL	Likely Source of Contamination
				Low	High			
Copper (ppm) (90 th percentile)	2022	ND	0	ND	0.072 ppm	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits
Lead (ppb) (90 th percentile)	2022	8 ppb	1	ND	750 ppb	0	AL=15	Corrosion of household plumbing systems; erosion of natural deposits

The table above summarizes our most recent lead and copper tap sampling data. If you would like to review the complete lead tap sampling data, please email us at eastbend@yadtel.net.

We have been working to identify service line materials throughout the water system and prepared an inventory of all service lines in our water system. To access this inventory, please contact Town of East Bend at (336) 699-8560.

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The Town of East Bend is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact the Town of East Bend at (336) 699-8560 or eastbend@yadtel.net. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.

Total Trihalomethanes (TTHM) and Haloacetic Acids (five) (HAA5)

Disinfection Byproduct	Year Sampled	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
TTHM (ppb)	2024	N	64 ppb	36	- 88 ppb	N/A	80	Byproduct of drinking water disinfection
HAA5 (ppb)	2024	N	23 ppb	11	- 25 ppb	N/A	60	Byproduct of drinking water disinfection

Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.

Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.

Disinfectant Residuals Summary

	MRDL Violation Y/N	Your Water (RAA)	Range		MRDLG	MRDL	Likely Source of Contamination
			Low	High			
Chlorine (ppm)	N	0.56 ppm	0.21	- 1.07 ppm	4	4.0	Water additive used to control microbes

2024 Annual Drinking Water Quality Report
City of Winston Salem
Water System Number: NC 02-34-010

Water Quality					
The following substances were detected in Winston-Salem/Forsyth County public water supply during the 2024 calendar year.					
Contaminant	Highest Level Allowed (EPA's MCL ¹)	Ideal Goals (EPA's MCLG ²)	Range of Detections	Average Level Detected	Source
Regulated at the Treatment Plant					
Fluoride, ppm ⁵	4.0 ⁶	4.0	0.35 - 1.00	0.74	Erosion of natural deposits; Water additive, promotes strong teeth
Orthophosphate, ppm	NA	1.0	0.49 - 1.01 ¹¹	0.84	Water treatment additive to prevent pipe corrosion
Total Organic Carbon, ppm	Treatment Technique ⁷	n/a	ND - 2.42	1.25	Naturally present in the environment
Turbidity, NTU ⁸	Treatment Technique ⁹	n/a	0.020 - 0.295	0.04	Soil erosion
Regulated in the Distribution System					
Total Trihalomethanes, ppb ⁴	80 LRAA ¹⁰	0.0	10.7 - 117.0 ¹⁶	47.0	Byproducts of drinking water disinfection
Total Haloacetic Acids (5), ppb	60 LRAA ¹⁰	0.0	13.8 - 56.5	32.0	Byproducts of drinking water disinfection
Chlorine, ppm	4.0	4.0	0.10 - 1.93	0.98	Water treatment additive for disinfection
Total Coliforms	Less than 5% positive	0.0	ND - 1.62% ¹³	0.14%	Naturally present in the environment
Unregulated at the Treatment Plant - Point of Entry¹⁴					
Geosmin, ppt ³	Not Regulated	Not Regulated	1.24 - 5.89	3.75	Byproduct of algae growth ¹²
2-methylisoborneol, ppt	Not Regulated	Not Regulated	ND - 5.35	1.13	Byproduct of algae growth ¹²
Total Trihalomethanes, ppb	80 LRAA ¹⁰	0.0	10.7 - 48.1	25.6	Byproducts of drinking water disinfection
Total Haloacetic Acids (5), ppb	60 LRAA ¹⁰	0.0	13.8 - 37.3	23.3	Byproducts of drinking water disinfection
Unregulated at the Treatment Plant - Treated Water¹⁵					
Perfluorobutanesulfonic acid (PFBS), ppt	Not Regulated EPA proposed draft MCLs PFOS = 4.0 ppt and PFOA = 4.0 ppt	Not Regulated	ND - 2.40	0.75	Used for materials that are resistant to water, grease or stains, for firefighting at airfields, and in a number of industrial processes
Perfluorobutanoic acid (PFBA), ppt			ND - 2.1	0.7	
Perfluoroheptanoic acid (PFHpA), ppt			ND	ND	
Perfluorohexanesulfonic acid (PFHxS), ppt			ND - 1.8	0.3	
Perfluorohexanoic acid (PFHxA), ppt			ND - 2.00	0.33	
Perfluorononanoic acid (PFNA), ppt			ND	ND	
Perfluorooctanesulfonic acid (PFOS), ppt			ND - 3.10	1.68	
Perfluorooctanoic acid (PFOA), ppt			ND - 2.60	0.83	

All DEFINITIONS the same as 2023 WQR, except:

¹³ 3 positive TC samples in April 2024 out of 185 samples.

¹⁵ Samples collected at all three water treatment plants on October 2024.

¹⁶ Some people who drink water containing trihalomethanes in excess of the MCL over many years, may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.

NA - not applicable

<NA is new, insert above ND

ND - not detected

Physical & Mineral Characteristics
Calendar Year 2024

<u>Constituent</u>	<u>Annual Range Detected</u>	<u>Annual Average</u>
Alkalinity, ppm	15.0 - 33.0	24.0
Carbon Dioxide, ppm	2.00 - 8.50	3.72
Chlorine, ppm	0.92 - 2.02	1.43
Conductivity, micromhos/cm	82.7 - 152.0	101
Hardness, ppm	7.0 - 26.0	18.3
Manganese, ppm	ND - 0.029	0.003
pH, Standard Units	6.6 - 8.1	7.5
Phosphate, ppm	0.68 - 1.04	0.89
Silica, ppm	4.2 - 12.5	10.3
Sodium, ppm	8.52 - 8.60	8.56
Temperature, Deg. C	2.1 - 30.2	18.5
Zinc, ppm	0.140 - 0.309	0.226

ND - not detected

2022 Compliance Samples

Contaminant (units)	Sample Date	Your Water (90 th Percentile)	Number of sites found above the AL	Range		MCLG ¹
				Low	High	
Copper (ppm) ³ (90 th percentile)	2022	ND	0	ND	0.059	1.3
Lead (ppb) ⁴ (90 th percentile)	2022	ND	1	ND	62.0	0

Unregulated at the Customer Tap- 2024 Customer Sample

Contaminant (units)	Sample Date	Your Water (90 th Percentile)	Number of sites found above the AL	Range		MCLG
				Low	High	
Copper (ppm) (90 th percentile)	2024	ND	0	0.001	0.091	1.3
Lead (ppb) (90 th percentile)	2024	ND	0	ND	5.0	0

DEFINITIONS

¹ MCLG - EPA ideal goal. The level of a contaminant in drinking water below which there is no known or expected adverse health effects.

² Action Level (AL) - The concentration of a contaminant that triggers treatment or other requirements that a water system must follow. For example, the AL for lead is 0.01 mg/L (1 part per million), which is the concentration that 90 percent of the locations sampled falls below. Compliance values were lead <3.0 and copper 0.5 ppb.

³ ppt - One part per trillion. For example, one penny in \$10,000,000,000.

⁴ ppb - One part per billion. For example, one penny in \$10,000,000.

ND - not detected

The table above summarizes our most recent lead and copper tap sampling data. If you would like to review this data, please email us at: waterqualityline@cityofws.org.

We have been working to identify service line materials throughout the water system and prepared an inventory of this inventory, please visit: <https://cows.maps.arcgis.com/apps/dashboards/73ff69b57c1e4e7fb25af7729617>

Table 2 SWAP Results

Source Name	Inherent Vulnerability	Contaminant Rating	Susceptibility Rating
Salem Lake	Moderate	Higher	Higher
Yadkin River (Idols Dam)	Higher	Moderate	Higher
Yadkin River (PW Swann WTP)	Higher	Lower	Moderate

Nitrate/Nitrite Contaminants

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
Nitrate (as Nitrogen) (ppm)	2024	N	0.27 ppm	ND	- 2.6 ppm	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits